

Terms & Conditions

Written by Administrator

RULES:

Cetacea has a **NON SMOKING** policy within all units. Guests found to have smoked in the units will automatically incur a penalty of initially \$50 followed by the cost incurred for the full damage. Receptacles are provided throughout the grounds to cater for smokers.

To cater for **safety** of all guests, skateboards, scooters, bikes and similar equipment must not be ridden within the complex.

Balls must not be bounced near the apartments, on the stairways, in the units, against the windows or against the ceiling.

Children must be supervised at all times in the swimming pool area. The pool is for Cetacea's guests only as stated on the pool sign.

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A **boat wash** is available opposite the Merimbula/Pambula Golf Club, which is environmentally friendly as all our drains are for storm water only.

We hope you enjoy your stay in beautiful Merimbula

Email address: cetacea@dodo.com.au

CANCELLATIONS:

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Weekly bookings

High Season over 12 weeks full refund; 6-12 weeks half refund; 6 weeks or

less no refund

Low Season over 4 weeks full refund; 4 weeks half refund; 3 weeks or less

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no refund.

Short stays and overnight must be paid for in advance; no refund.

All booking cancellations will extract a \$60 administration fee. There will be

no refund on early departure.